

# **RNIB (Supporting Blind and Partially sighted people)**

## **Technology Support Squad**

Telephone and home support for making the most of everyday technology.

Our Technology Support Squad is a team of hundreds of volunteers throughout the UK ready to help by phone or with a home visit. We're on hand so you can:

- understand your instruction manual
- get the most out of your television including setting up freeview, satellite or cable equipment, installing a DVD player and discovering audio description
- tune into your digital radio
- stay connected with family and friends with your landline or mobile phone
- get to grips with a new computer or laptop including investigating any problems with software such as Microsoft Office and JAWS or hardware like printers and monitors
- open up a world of information through connecting to the internet and social networking
- keep up to date with the latest news, gossip or entertainment by finding out if your favourite newspaper or magazine is available from National Talking Newspapers and Magazines
- access to audio library at home with demonstration on using your DAISY Talking Book player and how to order books from our National Library Service.

## **Getting in touch**

To find out more or to get support from our Technology Support Squad:

- call our Helpline 0303 123 9999
- email [helpline@rnib.org.uk](mailto:helpline@rnib.org.uk)
- go online [www.rnib.org.uk/techsupport](http://www.rnib.org.uk/techsupport)